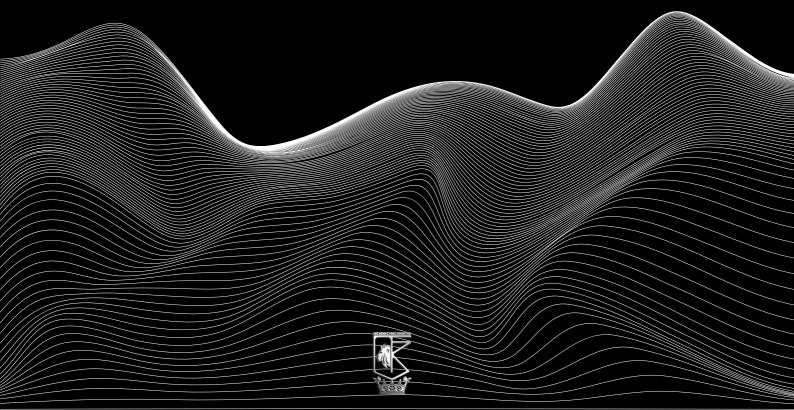# PORTFOLIO

FUTURE CODE: PROGRAM MANAGEMENT & COACHING

Leadership

TRENT RHODES

FUTURE CODE: PROGRAM MANAGEMENT & COACHING

SITUATION

The Web Development Fellowship was one of the bootcamp programs in relationship with New York, supporting clients who were generally underrepresented in technology. It had a few versions where I was did not directly work with client population; another career coach was assigned to support the cohorts.

In the Future Code version, I was responsible for the client cohort. It was an opportunity to reevaluate the career success experience and customize specific to their needs.

CHALLENGE

To ensure the population received the necessary attention so they could thrive. It was one program among many I was already serving plus managerial responsibilities. The challenge was time.

ACTION / REFLECTION

My role in this process involved revamping the entire Future Code program.

It began with the Day 1 Week 1 scenario, where I met with the cohort during junior phase.

I updated the slide deck content, customized for their needs, delivered presentations, held office hours for 1-1 meetings, helped to refine resumes, LinkedIn profiles and other job search materials, and also created an updated version of the Flight / post-graduation experience.

Flight for this program involved 5 customized workshops: specific action items to implement roundtable style on Zoom, time left for them to focus and ask questions up to Flight's end.

After Flight, I supported them on the job search through on-demand coaching.

I coordinated regularly with the program manager and NY representatives on client status updates including successes and strategies around challenges.